Sunday 15 April 2012						
18:30 Pre-conference registration and welcome meeting (Until 1930)						
at the Park Hotel & Residence						
Monday 16 April 2012	onday 16 April 2012					
09:00 Registration and coffee						
09:30 Room:	30 Room:					
Welcome from the conference chair: Dr Turan Erman Erkan, Atilim University, Turkey						
	45 Keynote address: Professor Dr. Ali Yazici, Atilim University, Turkey					
-	IT Service Management Education: A Global View					
10:30 Conference splits into streams	Do om.	Do anni				
Room: Stream A: Mini Track on Information Systems	Room: Stream B: Mini Track on Health Information Systems	Room: Stream C: Evaluation Case Studies				
Outsourcing	Management and Evaluation	Chair:				
Chair: Martyn Roberts	Chair: Mohammad Yarmohammadian	Chair				
10:45 Management of IT Outsourcing in Public Sector Local	E-counsellor - An Avatar for Student Exam Stress Management	A Fuzzy AHP for Evaluation of e-Commerce Web Sites				
Government	Manning Li, Kavakli Manolya and Rudra Tarashankar,	Performance				
Cox Michael, Martyn Roberts and John Walton Universit	Macquarie University, Australia	Devrim Burcu and Babak Daneshvar Rouyendegh, Atilim				
of Portsmouth, UK		University, Ankara, Turkey				
11:15 Assessing the Maturity Level of an Organization in its	Knowledge-based Health System in the Age of Knowledge	An Evaluation of Using Innovative Information Systems in				
Adoption and Use of Business Architecture	Management	Local Governments in Turkey - The Case of Çankaya				
Whyte Grafton and Delina Pretorius, University of the	Khorasani Elahe, Mohsen Ghaffari Darab, Mohammad	Municipality				
Western Cape, Belleville South Africa	Yarmohammadian and Somaie Afshari, Medical University of	Sahin Savas Zafer, Anil Cekic and Turan Erman Erkan, Atilim				
	Isfahan, Iran	University, Turkey				
11:45 An Emperical Study on the Risk Management Studies of IT	Comparative Study of Electronic Health Indicators in the World	Evaluating Nationwide Scattered End-User Involvement in				
Outsourcing in Malaysia Public Sector	Afshari Somaie, Elahe Khorasani, Mohammad	Governmental Software Project with Empirical Evidence				
Ahlan Abdul Rahman, Yusri Arshad International Islamic	Yarmohammadian and Golrokh Atighechiyan, Mohsen	Inal Yavuz, Ahmet Dikici, Ahmet Tümay and Murat Kahraman				
University and Sharifah Norhafiza <b>Syed Ibrahim</b> , Universit	Ghaffari <b>Darab,</b> Medical university of Isfahan, Iran	Güngör, and Kıvanç Dinçer The Scientific and Technological				
of Technology Mara, Malaysia		Research Council of Turkey, Turkey				
12:15 Choosing the Adequate IT Outsourcing Option - A	The evaluation of scientific production in the field of health	Business Process Modelling benefits realisation - A South				
Comparison between India and Turkey	information in Iran	African case study				
El Khatib Vujdan, Göttingen University, Germany and	Yarmohammadian Mohammad, Hassan Ghahnaviyeh, Farideh	Philips Celeste, Kosheek Sewchurran Cape Town University,				
Marmara University, Dilek Nayir <b>Zamantili</b> , Marmara	Movahedi and Sima Ajami Medical university of Isfahan, Iran	South Africa and Joachim <b>Schuler,</b> Pforzheim University,				
University, Istanbul, Turkey and Lutz M. Kolbe, Göttingen		Germany				
University, Germany						
12:45 Lunch	Lunch	Lunch				

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Room:	Room:	Room:	
Stream A: Higher Education	Stream B: Mini Track on Accounting Information Systems	Stream C: ERP	
Chair:	Control, Governance and Financial Reporting	Chair:	
	Chair: Mo'taz Amin Al-Sa'eed		
14:00 A Descriptive Analysis of Research on IT/IS Evaluation	n: A The Disclosure of Information Required in the Financial	Effects of BPR on ERP Implementation Success and Supply	
25 Years Review	Statements of SMEs: Empirical Case Study of Jordan	Chain Performance	
Song Xingchen, Business School, University of Weste	n Matar Mohammed, Abdulnaser Nour and Al Bakri Anas,	Erman Erkan Turan, Ugur Baç, and Babek Erdebilli, Atilim	
Australia, Australia	Middle East University, Jordan	University, Turkey	
14:30 Applying Critical Systems Thinking to Improving the	The Importance and Effectiveness of Information Technology	Selection of ERP system using QFD Approach - A pilot study	
Effectiveness of a University's Student Records Syste	Governance Practices: A Malaysian Private Organizations	from Turkey	
Bentley Yongmei and Guangming Cao, University of	Perspective	Devrim Burcu, Babak Daneshvar Rouyendegh and Turan	
Bedfordshire and Li <b>Zhuo</b> , University of Greenwich, L	Kaur Jasber, Norshidah Mohamed Universitie Teknolgogi	Erman Erkan, Atilim University, Turkey	
	MARA, and Abd Rahman <b>Ahlan</b> , International Islamic		
	University Malaysia, Malaysia		
L5:00 Evaluation of an international postgraduate e-learning	g Evaluating the role of Social Context in IS implementation	Improving Brewery Waste Reduction Decisions through	
programme	Kiwana David and Björn Johansson, Lunds University, Sweden	Integrated ERP and MFCA Systems	
Bentley Yongmei, Elizabeth Parkin and Habte Selassi		Fakoya Michael, University of Limpopo and Breggie Van der	
University of Bedfordshire, UK		Poll, University of South Africa, South Africa	
L5:30 Refreshments	Refreshments	Refreshments	
16:00	Knowledge Cafe led by Professor Dan Remenyi		
	Research Agendas for the next 5 years In Information Syste	ms	
17:30 Close of conference day	Close of conference day	Close of conference day	
19:00	Conference Dinner at Kale Washington Restaurant at Ankara Castle		

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Tuesday 17 April 2012						
09:00 Refreshments are available						
09:20 Room:						
Day two opening remarks						
09:30 Keynote address: Cihat Onbaşı, SAP, Turkey IT empowers transparency in public administration						
						10:20 Introduction to ICIME 2013 in Saigon, Vietnam
10:30 Refreshments						
Poste	er Contributors will stand by their posters for others to discuss th	he research				
Room:	Room:	Room:				
Stream A: Enterprise Computing and organisational	Stream B: Mini Track on The Internet of Things in Support of	Stream C: Social networking				
strategy	Information Management	Chair:				
Chair:	Chair: Nomusa Dlodlo					
<b>11:00</b> The Concept of Enterprise Business Architecture in	The State of Digital Forensic Readiness of Financial Services	Imitation on Social Networking Services – An Exploration of				
Organisations	Companies in South Africa	Causes for Risky Behaviour				
<b>Iyamu</b> Tiko, Tshwane University Technology, South Africa	<b>Whyte</b> Grafton and Ivan <b>Claims,</b> University of the Western Cape, Belleville South Africa	<b>Hooper</b> Tony, Oudom <b>Kadeth</b> and Edward <b>Hutchins</b> , Victoria University of Wellington, New Zealand				
11:30 Towards an Understanding of Enterprise-level SOA	The State of International Internet of Things Research	What is and what is not acceptable Behaviour on Social				
Adoption - A South African Case Study	<b>Diodio</b> Nomusa, Thato <b>Foko</b> , Promise <b>Mvelase</b> and Sizakele	Networking Sites - A study of youth on Facebook				
Shirley <b>Lavin</b> and Lisa <b>Seymour,</b> University of Cape Town, South Africa	Mathaba, CSIR - Meraka Institute, South Africa	<b>Hooper</b> Val, Victoria University of Wellington, New Zealand				
12:00 Competitive Intelligence: Transformative Engineering of	An Architecture based on SOA and Virtual Enterprise	Internet Users Lived Experiences of Cultural Changes in Iran				
Organisational Strategy	principles: OpenNebula for Cloud Deployment	Higher Education: Ethics and Philosophy Topics				
Iyamu Tiko and Relebohile Moloi, Tshwane University	Mvelase Promise, Nomusa Dlodlo, Ishmael Makitla, George	Keshtiaray Narges and Akram Akbarian, Islamic Azad				
Technology, South Africa	Sibiya CSIR Meraka Institute, Pretoria and Matthew Adigun, University of Zululand, South Africa	University, Iran				
12:30 Lunch	Lunch					

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	Room: Stream A: Software and Technology	Room: Stream B: Teams and Sharing	Room: Stream C: Broadband and SMEs
	Chair:	Chair:	Chair:
13:30	An Empirical Study of Destructive Factors affecting Development Effort in Software Intensive Project Sökmen Nermin, Tubitak Bilgem, Turkey	Towards an Integrated Tool-Support for Team meetings: An Observational Study on Simulated Meetings <b>Dhenesh</b> Virallikattur and Elena <b>Sitnikova</b> , University of South	Understanding Broadband Usage and its Impact in South African Households  Naidoo Mogen and Lisa Seymour, University of Cape Town,
		Australia, Australia	South Africa
14:00	A bottom-up approach for the representation and continuous update of Technology Architectures	Determining Tactics that Influence Partners in the Creation of an Interagency Information Sharing System	Malaysia SMEs Award Winners' Environmental Scanning Practice
	Soares João, José Tribolet and André Vasconcelos INOV - INESC Inovação, Portugal	Cairns Ashley, Thomas Jackson and Louise Cooke Loughborough University, UK	Hamedon Siti Rohimi International Islamic University, Malaysia
14:30		Room:  A summary of issues raised during the conference  Led by Turan Erman Erkan	
15:00	Close of Conference	Close of Conference	Close of Conference
	Work in Progress/Posters		
	Challenges of OSS Development in Developing Countries - Case of Iran	Integrated Working Environment as a Tool to Increase Efficiency and Productivity	
	<b>Amrollahi</b> Alireza, Amir <b>Manian</b> and Mohammad <b>Khansari,</b> University of Tehran, Iran	<b>Botsali</b> Mustafa Süha, Ahmet <b>Tümay,</b> Ramazan <b>Acun</b> and Kivanç <b>Dinçer,</b> Tubitak, Turkey	
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